

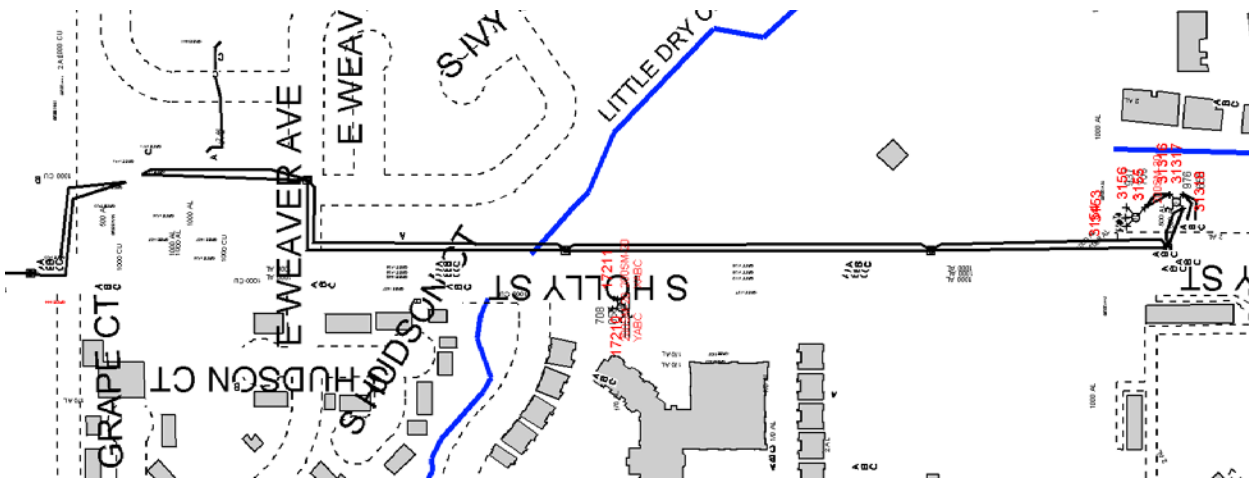


3751 Fraser Street  
Aurora, CO 80011

January 24, 2011

Dear Xcel Energy Customer:

We are contacting you because on Monday, January 31, 2011, we will begin installing a new electrical feeder along South Holly Street between East Weaver Avenue and the southeast corner of Arapahoe Road, as depicted by the dark line in the map below. The new feeder will give us greater system reliability and ensure that we are providing all of our customers most effectively by reducing system interruptions. We anticipate the project will be completed by Friday, March 18, 2011.



To expedite this project, the east side of the north-bound lane of South Holly Street will be blocked off with concrete highway barriers so we can perform our work. The west side of the north-bound lane of South Holly Street still will be open to traffic. We understand what a nuisance a lane closure along a frequently traveled route can be. However, by doing this we anticipate reducing the length of this project by one-third, thus inconveniencing you for a shorter time overall.

During this project you also can expect to see:

1. Crews using heavy machinery to install our facilities
2. Traffic being diverted as needed to allow for the safe installation of our facilities

While we do not anticipate any work on private property, care will be taken to repair any/or replace any landscaping, concrete and/or asphalt that may be disturbed during our work.

As the construction supervisor for this project, I may not be onsite at all times, but please contact me with any questions or concerns you may have by calling me at 303-375-3506. Justin Maxwell, our Xcel Energy foreman, will be onsite and can be reached at 303-548-5869.

We appreciate your patience and understanding as we work quickly to complete this project.

Sincerely,  
James Lott  
Supervisor, Field Operations  
Xcel Energy  
303-375-3506